



ALTERNATIVE RESOLUTION

You DO have a choice:

- *BEFORE sending your accounts to a collection agency*
- *When you need customized administrative or customer service support*

A unique service that provides companies with accounts receivable, customized administrative or alternative customer services as a substitute to the traditional solutions businesses use. Benefits of Alternative Resolution include:

- *No need to maintain an internal administrative staff, certain customer service support staff or a collection department*
- *Provides an alternative to the traditional dispatching of accounts to collection agencies as well as the need to employ additional staff to resolve your administrative or customized customer service challenges*
- *Huge savings to the bottom line (staffing cost reduction as well as avoiding the required hidden costs you currently sustain, such as potentially obsolete workers compensation premiums or employee benefits)*
- *Maintaining your excellent customer relationships*
- *All accounts or projects receive equal attention*
- *DATATrue™ staff operates as an extension to your company (isn't presented as a third party company)*
- *One set price for managing your customized service*
- *All customer communication formats pre-approved by YOU*
- *...and much more*

We are certain that you open your doors every morning providing top shelf service and value to your customers. We know that you are in business to make a profit. We believe your business model was not to enter into the collection and recovery business or to increase your cost of doing business by adding more employees to your payroll, decreasing your bottom line profits when an *alternative* exists. Now you have a choice in accounts receivable management, customized administrative or alternative customer services solutions!

Here is a brief description of how Alternative Resolution works for recovery needs –

- ❖ *Alternative Resolution is NOT an “early-out, pre-collect or letter writing service”*
- ❖ *A flat fee or rate is established based on the initial forecasted quantity of accounts assigned and the number of letters and calls required for effective A/R management*
- ❖ *Correspondence is all on your company letterhead as DATATrue™ staff represents the services on behalf or as an extension of your company or organization*
- ❖ *DATATrue™ focuses on maintaining your company mission to ensure an on-going relationship between you and your delinquent customer*
- ❖ *You have direct say in how DATATrue™ will represent your name*
- ❖ *You have the benefit and relief of knowing that ALL of your accounts are being handled by qualified and trained recovery professionals so you and your staff can continue to focus on why you are in business to begin with!*

In today's competitive business world, effective credit and collection policies can make the difference between success and failure. Let ALTERNATIVE RESOLUTION help you recover money owed faster, so that it can work for you instead of your debtor. Give us a call today to learn more!

Contact us for information regarding customized administrative or alternative customer service solutions as well!



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